2017 ANNUAL REPORT

Our mission is to strengthen children, families, and communities by offering education, resources, and support. We accomplish this through 'Welcome Baby' hospital visits, Parent-Child groups, a Home Visiting program, a Young Parent program and a Resource and Referral network.

Program Evaluation

Play & Learn

- 93% of parents reported that Play & Learn helped them to enhance their parent/ child relationship and better understand their child's stages of development.
- 96% of parents said that the program provided the opportunity for their child to communicate emotions and begin to learn and respond to others' emotions.

"The best thing about Play & Learn is seeing my son play with other kids and watching him grow and learn." - Play & Learn Participant

Home Visiting (after 2 years)

- 100% of parents provide loving responses to child's cues, praises child and helps them to regulate well; child shows reciprocal connections (initial assessment: 71%).
- 86% of parents use ageappropriate discipline that teaches, guides and directs behavior positively and effectively (initial assessment 61%).
- 86% of parents read to their children daily, choosing books that interest their child and are age-appropriate (initial assessment 40%).

"My parent educator helps me a great deal...She has literally been a lifesaver at times." - Home Visiting Participant

Program Statistics

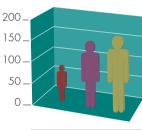
Parents receiving Hospital Visits	995
Participants in group meetings	678
Group classes offered	23
Families receiving Home Visits	120
Home Visits completed	1,261



Home Visiting Demographics

Family Characteristics

- 9.5% had low income levels
- 43% were struggling with a mental illness
- 29% of new families were enrolled prenatally
- 28% were teen parents
- 28% had unstable housing or were homeless
- 26% struggle with substance abuse
- 13% have an incarcerated parent
- 7% have a legal guardian or foster care placement



• Pierce Co 59
● Polk Co 128
 St. Croix Co 148

Participation by County Individuals)

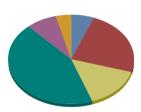
Health **Outcomes**



99% of participating children have health insurance



83% of children 19-35 months were fully immunized



2017 Revenue

- Contributions 6%, \$39,527
- Contracts **24%**, \$155,599
- Fundraising/Special Events 15%, \$94,221
- In-kind Donations 8%, \$49,610
- Grants 44%, \$280,774
- Investment Earnings/Misc.- 4%, \$23,347

Total Revenue: \$643,078

2017 Expenses

- Program Services **79%**, \$462,916
- Support Services 11%, \$61,784
- Fundraising 10%, \$58,343

Total Expenses: \$583,043

Financial Statements are audited by CarlsonSV

TOTAL ASSETS: \$627,947

LIABILITIES: \$30,939

> **NET ASSETS:** \$597,008

FAMILY RESOURCE CENTER ST. CROIX VALLEY

857 Main St, PO Box 2087, Baldwin, WI 54002 • 715-684-4440 • www.frcscv.org



THANK YOU TO OUR SUPPORTERS -

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\$50,000 and above

Fred C. and Katherine B. Andersen Foundation Otto Bremer Foundation

United Way St. Croix Valley

\$20,000 - \$49,999

Hugh J. Andersen Foundation

\$10,000 - \$24,999

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\$5,000 - \$9,999

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Amery Area Community Foundation Amery Hospital & Clinic Baldwin-Woodville Area Community

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up to \$500

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Eau Claire Regional Arts Council Ellsworth Public Library Farmer to Farmer Fourwinds Market Frontier Ag General Beer Northwest Great Lakes Aquarium

Gregerson Ace Hardware Guthrie Theater Hazel Mackin Community Library

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Green Bay Packers

HCE Homemakers

Holiday Inn Elk River Hudson Bagel & Coffee Co Hudson Moms Group Hudson YMCA

In the Heart of the Beast Puppet and Mask Theatre

IL Turnings Knoke's Chocolates Knutty Knitters

Lake of the Torches Resort Casino Lincoln HCE

LOLO American Kitchen and Craft Bar Luck Public Library

Mabel Tainter Center for the Arts Mall of America Metropolis Resort and Conference Center

Milwaukee Brewers Baseball Club Milwaukee World Festival, Inc. Minneapolis Institute of Art

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St. Croix Falls Public Library

SteppingStone Theatre Surly Brewing Co. Swinging Bridge Brewing Company

Walt Disney World Wild Mountain

Zion Lutheran Church

The Lodge at Crooked Lake

Vallevfair

In-Kind Individual Support

omission. Please notify us of any oversight

We received in-kind contributions from over 200 individuals. We appreciate your

support! We sincerely apologize for any error or

so we can make a correction in the future. Thank you!

A Letter from the Board President

The vision of Family Resource Center St. Croix Valley's board and staff is that *all parents have the knowledge and skills to be their child's first and best teacher*. This vision inspires our daily work to connect with families and offer resources and support, promoting the best possible outcomes for children, from prenatal development to school entry.

Each year, we provide an annual report to the community as a measure of accountability and transparency, making public our evaluation measures, program outcomes and financial position. Family Resource Center St. Croix Valley has worked to ensure quality within our programs and services, utilizing Parents as Teachers, an evidence-based curriculum, and maintaining affiliate status through our implementation of their model.

2017 was a dynamic year for the Family Resource Center, as board and staff bid farewell to long-time Executive Director Patty Draxler and welcomed Agnes Ring to the helm in May. The board approved expansion of the Baldwin office, and the groundwork was laid for renovation to be completed jointly with the property owners. Programmatic highlights include working more closely with our community partners, including county public health agencies and regional medical providers, to begin reaching parents prenatally through our Home Visiting program. At the close of the year, the Family Resource Center was poised for growth in 2018.

With your support, we look forward to continuing to respond to the needs of a changing population in Pierce, Polk and St. Croix counties. Through providing parents with the information, resources and support needed to help their children develop optimally during the key early years, we are investing in the long-term health of the St. Croix Valley. Thank you for making an impact in the lives of families through your continued involvement in Family Resource Center St. Croix Valley!

Sincerely,

Aaron Mork, Board President



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Agnes Ring
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Kristin Thompson
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Coordinator

Keri Fitts Office Manager

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Parent Educator Staff: Yazmin Alvarado-Soto Kristine Brede Julia Kannel Jalena Ziemba



"The Young Parent program has helped me connect with other parents who have gone through a similar situation...the support has been endless."

Taylor, Participant







I thoroughly enjoy the adult interaction and socialization I get from Home Visits, as well as Play & Learn. [Participating in] these programs not only helps me to connect to other community resources, it helps me connect to other engaged mothers."

Rochelle, Participant